

SAMPLE STUDENT SATISFACTION SURVEY—sample questions

Relative Importance

- 1—Not at all important
- 2—Unimportant
- 3—Neither unimportant nor important
- 4—Important
- 5—Extremely Important

How important is.....

<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

1. Assistance from financial aid staff
2. Academic rigor of the classes.
3. Cost of tuition.

Satisfaction

- 1—Not at all satisfied
- 2—Dissatisfied
- 3—Neither satisfied nor dissatisfied
- 4—Satisfied
- 5—Extremely Satisfied

How satisfied are you with.....

<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Questions 15—18: Measure the likelihood of completing the degree, recommending the university to others, residing on campus, and pursuing graduate education.

On a scale of 1 to 10, with 1 being “not at all likely” and 10 being “very likely”, how likely are you to recommend State University to a friend, colleague, or family member?

Not at all likely

Very likely

- 1 2 3 4 5 6 7 8 9 10